

SUFFOLK TRANSPORTATION SERVICE, INC

• SUFFOLK BUS CORP.



<u>COMMUNICATION IS THE KEY TO A SUCCESSFUL</u> <u>SCHOOL OPENING</u>: The most important thing to remember is that you are not in the seat alone. When a question arises or a situation you are not sure of, don't hesitate to reach out to your Supervisor, Dispatcher or Center Manager. A new school year can be a bit overwhelming even for the most senior employees. Whether you are working in a new district or the same district, the children, parents, and your supervisor may be new. We are all here to support you. And if you are a new Supervisor, remember your Center Manager is always there to answer any questions you may have. Whether a driver or a supervisor, it is always OK to answer a question with "let me look into it and I will get back to you", and always

remember to follow-up with an answer. The 4 keys to a successful school opening are:

- Communication We are here to answer questions and help, there is a team behind you
- Patience The school year is new to you, your supervisors, the districts, students, and parents
- Cooperation We are a team and must all work together
- Smile You can see a smile through a mask

<u>YARD SAFETY</u>: Our yards are active with buses, personal vehicles, and employees. Yard speed is always *under* 10 mph whether traveling in a bus or car. Please use the proper entrance and exit gates and stay in the appropriate travel lanes. Employees are to wear

Company jackets with the reflective strips so you can be seen. Remember:

- Keep alert when walking in the yard; do not have your head down.
- Always utilize crosswalks where applicable.
- Refrain from talking and texting on your cell phone in the yards.
- Park in marked spots only. Do not block vehicles or double-park in the yard or outside the gates. Your vehicle blocks the view for other drivers to safely navigate.
- Use the correct driver assistant pick up areas in your yard.
- Driver assistants look both ways when exiting your bus in the yard.

<u>MESSAGE FROM THE SHOP</u>: Please check your vehicle for safety harnesses left behind from the past school year. If found, please return to any Shop Parts room.

<u>HEALTH INSURANCE</u>: Health insurance open enrollment is here. You still have time to sign up. This is for new enrollees only. Please send an email to <u>benefits@suffolkbus.com</u> for information. Deadline to sign up for the health insurance is next Friday, 9/17/21. Benefits will begin on 10/1/21.

<u>HERO ACT</u>: As required by the Health and Essential Rights Act (HERO Act) of 2021, STS/SBC has developed an Airborne Infectious Disease Plan. A copy of our plan can be found on My Parking Space under Notifications/Forms.

f

FACEBOOK SPOTLIGHT: All Suffolk Transportation Service employees! Welcoming you all back for a safe and exciting school year!

"You can't always have a good day, but you can always face a rough day with a good attitude"

