



MESSAGE FROM JOHN CORRADO: As we approach the end of our first month of new transit service, I wanted to take a moment to update all SBC employees on our progress and to thank you all for the effort that has been made to get the new system up and running. The new routes were designed to make the system easier to use and understand. The goal is to better serve our existing passengers while attracting new riders. Currently we are moving

a few less riders than we did before the new system was introduced, however, our ridership numbers are improving each week. We have also started a new rider app by Via, from 10am to 12pm, Monday - Friday, for the south shore of Babylon and Islip, to help riders who may have lost their stop in the new system. Riders are starting to use this app. We anticipate that technology will play a greater role in our system as we move forward. It is our plan to continue to work with the County on adjusting the system to meet our rider's needs. Thank you all again for serving the County and its residents in a safe and professional manner.

**<u>IDLING POLICY</u>**: As the temperature gets colder remember.... Buses should idle no longer than necessary (but not more than 5 minutes) to bring them to proper operating temperature. Certain exceptions to the policy may be made under the following conditions: if the engine must be running in order to operate safety equipment (i.e., flashing lights, stop arms, lifts, etc.), the outside temperature is less than 25 °F , and idling is necessary in order to maintain a safe temperature for passengers. Please follow these procedures when waiting on the fuel line and for everyone's SAFETY don't leave your bus unattended while running.

PAY GUARANTEE FOR THANKSGIVING WEEK: For Thanksgiving week, there is a 40 & 39-week pay guarantee in place as long as you work the full day before and after the holiday. If you are on a 37 or 38-week guarantee, please note that you will not be paid for the days you were off during the week ending 11/25. If you are a 37 or 38week guarantee, you have the option to file for unemployment benefits. When filing for unemployment benefits, it is crucial to report the hours worked accurately for the week. To check the number of guaranteed weeks you have, visit "My Parking Space" on a PC or google suffolkbus.com on your mobile device. Click on "Employee Portal" to view MPS. If you have any questions or need further clarification, feel free to reach out to your supervisor or the HR



Department. Thank you for your attention to this matter.

ANNUAL HOLIDAY FOOD DRIVE: It is that time of the year again where we collect nonperishable food items for families in our community. Our food drive will run from Monday, 12/11, through Friday, 12/15. Please look for the bins in the driver's rooms. After the Thanksgiving holiday many food pantries are empty. You can help to restock the shelves and make the upcoming holidays bountiful. There is no better gift than to give to those in need.

CDL PERMIT CLASS: We are holding our next CDL permit class on

Wednesday, 12/6, from 10:00AM-1:00PM at the Safety and Training facility located at 1780 Smithtown Ave, Ronkonkoma. This is a great opportunity for DA's and friends and family to come in and get more information on driving and obtaining a CDL permit. This class is free, and everyone is welcome. Remember, you get a \$500 bounty for every driver referral you make after they drive for 6 months!



HEALTH INSURANCE UPDATE: You may have or will be receiving a new Emblem Health ID card in the mail with an effective date of 12/1/23. Please destroy the old card and begin using the new card as of 12/1/23.



This week's Facebook spotlight is Charisma Holmes, Longwood Dispatcher out of the Medford yard.

"The future depends on what you do today."